

NEW HEIGHTS WARREN FARM COMMUNITY PROJECT NEWSLETTER

Keeping you in the loop!

Hi everyone,

A big "Hello" from all of us at New Heights.

Firstly just a quick update to advise that our buildings continue to be closed to the general public due to the ongoing risk of Covid-19. Due to the ongoing pandemic and government social distancing requirements, we are unable to indicate when our buildings will reopen.

We are working hard to put plans in place for when we are able to return to buildings. Upon return, our services are likely to run very differently in order to ensure we keep everyone safe. We will provide further information on what these changes will look like as they develop.



Carer's Week 8th-14th June 2020

This week is carer's week. An annual celebration of the care provided by thousands of individuals across the UK. We have no doubt that since the start of the Covid-19 pandemic, the number of carer support has increased. We have seen a national response to caring for others through the compassion and support shown to our communities in a time of need and uncertainty. To all of you who have shopped for your neighbours, given out food parcels, supported or worked on the front line or provided a friendly chat to someone isolated... This week is in recognition of you!



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“Bringing communities together and helping those in need of help”

Kerry's Comments:

Hello everyone. I hope you are all well.

As you will have read on page 1, we are still unable to open our buildings due to Covid-19 and government social distancing requirements.

We are working hard to put plans into place for when we can return, this includes looking at different ways we can deliver services. In order to ensure we protect our colleagues and visitors, our services are likely to run quite differently in the future. For example, you may be asked to wear a face mask and only attend our buildings if you have an appointment. We will provide further updates on service changes once confirmed.

In the interim, please remember that we are still available via phone, zoom and email. Below are our service contact details and opening times:

Breathe benefit & housing advice: Monday-Thursday 9.30am - 4pm
0121 384 2333 / advice@new-heights.org.uk

Domestic abuse counselling service: Monday-Friday 9.30am – 4pm
07753 224 835 / counselling@new-heights.org.uk

Enquiries: Monday-Friday: 9am - 4.30pm
0121 386 4345 / enquiries@new-heights.org.uk

****Referrals for telephone befriending can be made via the enquiries telephone line or email address****

Please Note:

The community café and all group sessions remain closed until further notice.

St Johns Centre & Café room hire has been suspended until further notice.

