

NEW HEIGHTS WARREN FARM COMMUNITY PROJECT NEWSLETTER

Keeping you in the loop!

Hello everyone!

We hope you are all okay and staying safe!

Thank you to everyone who has been coming to collect their meals and activity packs! We really appreciate you wearing masks and staying 2 meters apart.

Just a quick reminder that delivery of services and access to our sites has changed due to safe working measures needed to ensue we are all protected from Covid-19. **It is now the law that face coverings must be worn in community centres or accessing a professional service.**

Here are a few changes we have made:

- On site days will be limited to two per week (until further notice)
- Limiting access to both of our buildings
- Visitors to either site will be asked to wear a face covering to comply with the new legislation unless medically exempt or under 11 years of age - proof may be requested)
- Staff will be wearing face masks or face coverings during face to face appointments
- Maximising the use of telephone and video meetings for appointments
- Door step collection for activity packs and community meals
- Hand sanitiser stations for use by all staff and visitors
- Use of plastic screens



Summer Activities

Remember.....

Our **Youth Social Activity packs** are available every Thursday until Thursday 3rd September. Collection only.

Community meals are available free of charge to anyone of any age within the Kingstanding area. Every Thursday until further notice. Collection only.

Pre booking required by 12pm each Friday - Call 07555 496 614 or 0121 386 4345

Community Meal Menu for August



Thursday 13th August: Cheese & potato Pie, baked beans and a surprise pudding.

Thursday 20th August: Vegetable curry, baked potato and naan bread or tuna, baked potato and salad

Thursday 27th August: Beef or vegetable stew, crusty bread and a surprise pudding.



WC:17/08/2020



New Heights

Charity Number: 1120868

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“Bringing communities together and helping those in need of help”

To make sure we keep everyone safe, we have implemented some new safety measures. These may change over time, we will keep you up to date with any changes via our newsletters or when booking appointments.

What can you expect from New Heights to keep everyone Covid safe?.....

- ☺ One project operating per building per day
- St Johns centre holiday activities:** Tuesday & Thursday
- Breathe benefits & housing advice:** Wednesday & Thursday
- Counselling Service:** Monday & Tuesday (resuming 1st September 2020)
- ☺ No access to either building without appointment and wearing of a face mask (unless medically exempt or under 11 years of age - evidence may be required)
- ☺ All staff will be wearing a face mask or shield whilst on site
- ☺ All activities will be take away options
- ☺ Ongoing suspension of hall hire to minimise risks
- ☺ Ongoing access to services via telephone and video call appointments
- ☺ Enquiries to be dealt with via telephone or email
- ☺ Implementation of new Covid-19 safe working practices (including hand sanitising Stations, use of screens and face shields and regular sanitisation of offices.

As lockdown restrictions are reviewed by the Government, we will continue to review our practices and restrictions. Thank you for being patient. We are all learning together!

Breathe benefit & housing advice: Monday-Thursday 9.30am - 4pm
0121 384 2333 / advice@new-heights.org.uk

Domestic abuse counselling service: Closed until Tuesday 1st September

General Enquiries & Befriending: Monday-Thursday: 9am - 4.30pm, Friday: 9am-1pm
0121 386 4345 / enquiries@new-heights.org.uk

Christ the King Mass -Booking available via New Heights

Do you need help to book your mass attendance at Christ the King Church? New Heights staff are able to provide assistance.

Call us on 0121 386 4345 to provide details and booking requirements. Staff will make the on-line booking whilst we take your call and confirm booking details.

