

# UTILITY REDUCTIONS AND FUNDS



**Utility reductions and discounts to be aware of.  
All subject to eligibility and availability.**



-Warren Farm Community Project  
Registered Charity number-1196648  
Registered Company number-06021283

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## BROADBAND REDUCTION

Contact your broadband provider and ask for information on broadband reduction if you receive benefit/s such as Universal Credit.

**You will have to apply with the provider directly.** You may be asked to provide evidence of the benefit you are in receipt of, your name and address.

**\*Each broadband provider may have different eligibility criteria\***

## British Gas Energy Trust

**The British Gas Energy Trust** currently operates **two energy (electricity and gas) debt write-off funds**, which are open for applications; these are the Individuals and Families Fund and the British Gas Energy Support Fund. It does not matter if you are on a pre-payment meter or a credit customer.

**<https://bget.org.uk/login.php>**

## BIG DIFFERENCE SCHEME

If your household income is low, you may be entitled to a reduction in your water bills. If eligible for the scheme, you could **receive up to 90% off** the average Severn Trent **water bill**.

To apply for the Big Difference Scheme you will need to:

Provide details of who lives with you at the property, your water account number Household **income** and any savings, **proof** of all household income.

**\*Visit Big Difference Scheme to apply: <https://bigdiff.co.uk/login.php>\***

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## COLD WEATHER PAYMENT

A Cold Weather Payment might be available to you, if you're getting certain benefits. These payments are made if the temperature in your area is forecasted or recorded to be **0C or below for over 7 days in a row**.

If that's the case, you could be eligible for **£25 credit for each 7-day period** (between **1 November and 31 March**).

You might be **eligible** for Cold Weather Payments if you're getting: Pension Credit, Income Support, Income-based Jobseeker's Allowance, Income-related Employment and Support Allowance, Universal Credit, Support for Mortgage Interest

**\*Contact your energy supplier for further information and how to apply\***

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**Do not suffer in silence, we are here to help.**

If you would like help with filling in the applications, please contact us to arrange an appointment with the NEST Team. Contact us at:

**0121 384 2333**

**[advice@new-heights.org.uk](mailto:advice@new-heights.org.uk)**

